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## F. N. Cuthbert LTL Freight and Shipping Policy

Most Items are eligible for our flat rate shipping charge per item within the continental United States as indicated on the product page. For shipments to Hawaii, Alaska, Puerto Rico, the U.S. Virgin Islands, Canada and other foreign countries - please contact us for a shipping quote.

Heavier items are surcharged depending on weight and/or size. Each item will have several delivery and shipment options from which one can choose. In addition to the weight and dimensional characteristics of the packaging, the shipping charge is determined on whether the delivery location is a commercial business address or a residential address. For delivery to residential addresses all trucking companies apply a residential delivery surcharge, currently at \$65.00, and that cost is reflected in your delivery choice. Options include shipping via UPS Ground or truck (LTL common carrier).

All freight companies define a commercial address as being one that has a business that operates with regularly scheduled hours. This does not include schools and colleges, libraries, apartment buildings or complexes. Delivery locations in some rural or unincorporated areas may also fall into this category. When placing your order online or via the telephone, please include the actual business name of the commercial delivery site. In the absence of this information, trucking companies will classify this location as residential and would therefore subject the shipment to residential delivery charges. If an order is placed denoting the delivery location as commercial and it is subsequently determined to be residential, **we reserve the right to re-classify the shipment and add the aforementioned \$ 65.00 cost to each order** that has this re-classification.

Notification of any re-classification often time comes from the freight companies after delivery has been made, so we will notify you prior to any additional charges at the time we are informed of any shipment re-classification. **No charges will be arbitrarily processed without prior notification.**

Please note that the majority of this policy is specific to only those items that are shipped via common carrier and has no relevance to shipments made using UPS Ground or any other conventional small package carrier.

F. N. Cuthbert, Inc.  
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